



## NEK Broadband Seasonal Policy

October 1, 2024

As a Communications Union District, NEK Broadband is a non-profit municipal organization whose mission is to get high-speed, reliable internet to every address in the NEK with electrical service, especially those unserved or underserved. Your monthly service payments help us reach your unserved and underserved neighbors in the NEK, and cover the significant initial costs we incur to connect each address.

If you are not a year-round NEK resident, here is our easy to use seasonal policy:

- Call and tell us you want to place your service on hold.
- Fees: \$19 per month for seasonal hold, with a return date. 2 month minimum and a 9 month maximum. If you have bundled your phone and would like to keep your number, there is a \$6 per month number hold fee.
- There's no need for re-installation and not even a need for a technician to visit — we'll take care of it remotely. Now, you can leave your residence and know that, whenever you return, restoring your service will be hassle-free.

NEK Customer Service  
(877) 635-3423