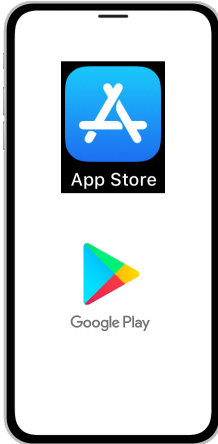




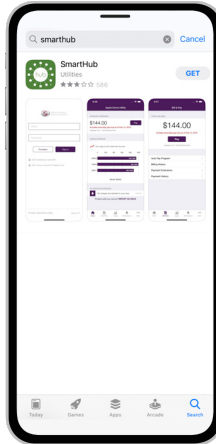
# Download the SmartHub App and Register Account (Mobile)

STEP 1



On your mobile device open your app store application.

STEP 2



Search for **SmartHub** and look for the SmartHub icon. Follow the instructions to install the app on your device.

STEP 3



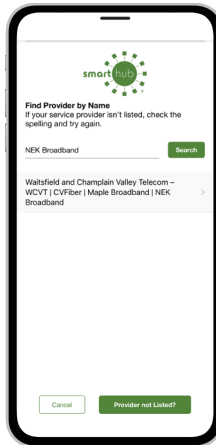
Once the app installs, open it on your device.

STEP 4



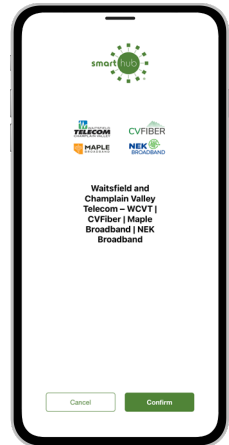
After SmartHub opens to the initial launch screen, tap the appropriate button to search by **Name**.

STEP 5



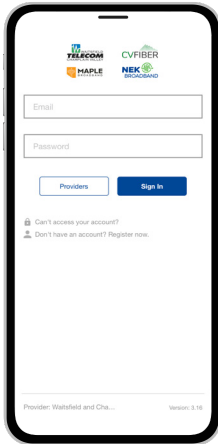
Search for the name **NEK Broadband** and tap on our name in the search results list.

STEP 6



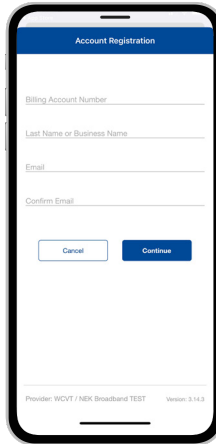
Tap the **Confirm** button to confirm your choice.

STEP 7



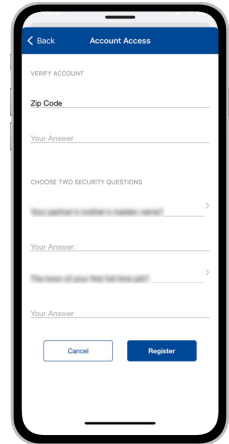
From the SmartHub login screen, look for the link that says **Don't have an account? Register now**.

STEP 8



Fill out the registration form completely and tap the **Continue** button.

STEP 9

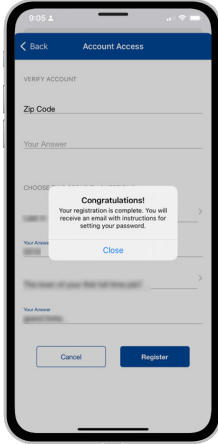


On the security check screen, answer all of the security questions and tap the **Register** button again.



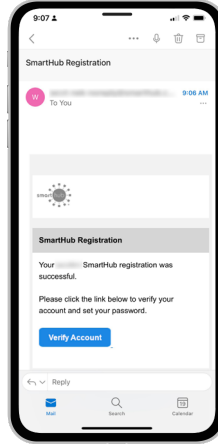
# Download the SmartHub App and Register Account (Mobile)

**STEP 10**



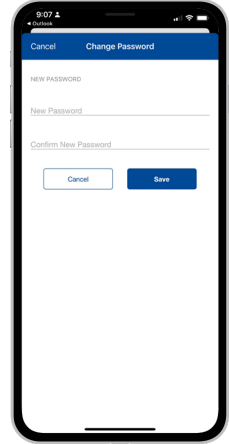
You will receive a confirmation that registration has been completed and that a verification email has been sent.

**STEP 11**



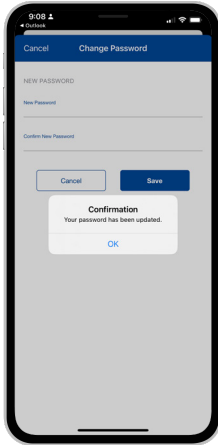
Open the email and tap on the **Verify Account** button.

**STEP 12**



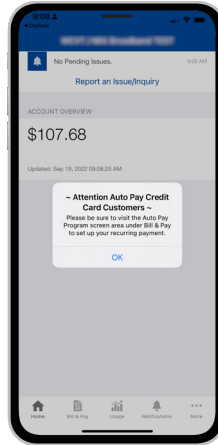
The next step will ask you to set your new password on your account. Type your new password twice and tap **Save**.

**STEP 13**



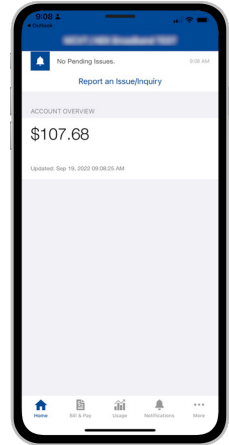
You will receive a confirmation that your password has successfully been changed.

**STEP 14**



If you were previously signed up for Auto Pay, you'll be asked to go set up your payment methods again.

**STEP 15**



Congratulations! You have successfully installed the app and registered your SmartHub account!