



PHOTO SUBMITTED BY M. GAISS

## COMMUNITY SUPPORT

As of mid-September, a total of 14 towns have agreed to allocate part of their federal American Rescue Plan Act (ARPA) funds towards NEK

Broadband projects.

We have received a total commitment of \$1,011,167!

We're grateful to the select boards and communities who have voted to contribute.



## NOW OFFERING ONLINE BILL PAY!

Customers of NEK Broadband can now sign up for an account and pay their bill online! Learn more:

[NEKBROADBAND.ORG/ACCOUNT](https://NEKBROADBAND.ORG/ACCOUNT)

## SERVICE AREA UPDATE

### AVAILABLE NOW

Service is available now in parts of Concord, Lunenburg, and Waterford.

### PRE-REGISTRATION

We've opened two new areas for pre-registration. "Pre-registration" means our high-speed internet service will be available to order within the next six months!

*To find out if service or pre-registration options are available in your neighborhood, complete the form:*

[GET.NEKBROADBAND.ORG](https://GET.NEKBROADBAND.ORG)

**NEK BROADBAND**

## SIGN UP FOR SERVICE, UPDATES, AND MORE

[GET.NEKBROADBAND.ORG](https://get.nekbroadband.org)



POINT YOUR SMARTPHONE  
CAMERA AT THE QR CODE AND  
TAP THE POP-UP TO LEARN  
MORE!

## NEXT STEPS

NEK Broadband expects to bring new, high-speed internet to portions of 90% of the towns in the Northeast Kingdom over the next two years.

We are currently building the foundation, or “backbone” of the network. Once the backbone is complete, our next steps will be determined using objective criteria including grant-funding obligations, existing infrastructure within each town, and numbers of priority addresses as identified by the State of Vermont.

Examples of priority addresses are those where school-aged children or people using telehealth services live.

## CONSTRUCTION UPDATES

Construction of our fiber-optic cable network began ahead of schedule in August in five towns. The project extends from Concord to Kirby, in parts of St. Johnsbury and Lyndon, as well as portions of Waterford.

## BUILDING BROADBAND

In order for us to get our Lightning Fast Local Internet service to your neighborhood, you may notice several different contractors in the area throughout the duration of our network build. They may be driving through your town, checking the condition of the utility poles, trimming trees, or in some cases, visiting homeowner properties and performing field collection. While they are there to prepare for a smooth network build, we want to make sure our community members know who may be in your neighborhood, and why. To learn more about contractors and their roles, visit:

[NEKBROADBAND.ORG/BUILDINGBROADBAND](https://NEKBROADBAND.ORG/BUILDINGBROADBAND)

## ABOUT NEK BROADBAND

We are a Communications Union District (CUD), a municipal entity representing every town in Caledonia, Essex, and Orleans counties, plus Wolcott in Lamoille County. Our district is building high-speed broadband internet service for underserved communities in the Northeast Kingdom of Vermont.