



## Privacy Policy

This privacy policy applies to NEK Broadband and its services. We strive at all times to respect a customer's desire for privacy and we obtain and use individual customer information for business purposes only. The information is used to enable us to provide our customers with the best service possible. Customer information may also be used to protect customers, employees and property against fraud, theft, or abuse and to maintain good customer relations. We do not sell your personal information to anyone. All information obtained through the use of our website is used for internal purposes only. We do not release customer information to third parties except as required by law or to protect the safety of customers, employees or property. Some examples include: We are required to release the information if served with valid legal process. We strive to ensure that the information we obtain and use is accurate. Customers who find an error in their bills are encouraged to notify us.

- Our employees are responsible for safeguarding individual customer information and communications. All personnel are aware of the need to protect the privacy of all forms of customer communications and information. Employees who fail to follow safeguards face disciplinary action.

If you have any questions about this policy or believe that it has not been followed, please contact us at (877) 635-3423.